

NOTICE OF PARTICIPATION

uniWines Vineyards is proud to be a participant in the Consumer Goods and Services Ombud Scheme (CGSO).

We are bound to the Code of the scheme and will always comply with the code of conduct.

uniWines Vineyards does have an internal complaints-handling process, but if the consumer is unsatisfied with the Participant's Internal Complaints-Handling Process, the consumer has the right to refer Complaints to the CGSO.

The contact details of the Consumer Goods & Services Ombud is:

Adress: 292 Surrey Avenue, Ferndale, Randburg

Main phone number: +27 11 781 2607

Web: www.cgso.org.za

Complaints Centre Number: 0860 000 272

Contact Centre: info@cgso.org.za

Privacy Policy – CGSO: <https://www.cgso.org.za/cgso/privacy-policy-2/>